

**DIRECTORATE FOR FINANCIAL AND ENTERPRISE AFFAIRS
INVESTMENT COMMITTEE**

**Annual Meeting of the National Contact Points for the OECD Guidelines for
Multinational Enterprises**

ITALY

NATIONAL CONTACT POINT FOR THE MNE GUIDELINES

2013 REPORT TO THE OECD

The document is available in PDF format only.

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OECD GUIDELINES FOR MULTINATIONAL ENTERPRISES
ITALIAN NCP
REPORT TO THE OECD
2013

National Contact Points must report annually to the OECD Investment Committee on the nature and results of their activities to further the effectiveness of the Guidelines for Multinational Enterprises, including implementation activities in specific instances.

A Common Reporting Framework, based on the Implementation Procedures of the Guidelines, assists NCPs prepare these reports. This information is the basis for the Chair's Annual Report to the OECD Council.

Common Reporting Framework

Table of Contents

- A. Institutional arrangements
 - B. Information and promotion
 - C. Proactive Agenda
 - D. Co-operation and peer learning
 - E. Specific instances
 - F. Useful experiences and future work
- NCP contact information

Common framework for annual reporting by National Contact Points

The role of National Contact Points is to further the effectiveness of the Guidelines by undertaking promotional activities, handling enquiries and contributing to the resolution of issues that arise relating to the implementation of the Guidelines in specific instances. NCPs will operate in accordance with core criteria of visibility, accessibility, transparency and accountability.

A. Institutional arrangements

1. Governmental location of the NCP

Ministry of the Economic Development (MED) - General Directorate for Industrial Policy and Competitiveness

2. Structure of the NCP

Monopartite Interagency Bipartite Tripartite Quadripartite Independent Expert Body

The Italian NCP is composed by:

1. the Director of the Ministry's General Directorate for Industrial Policy and Competitiveness, who represents the NCP and has the decision-making powers;
2. the Advisory Committee, with advisory tasks;
3. the Secretariat, which is in charge of assuring the operational functioning of the NCP.

3. Does the NCP have an advisory body?

Yes No

Yes, the NCP's Advisory Committee.

It is composed by the representatives of the following Ministries:

Foreign Affairs, Environment, Economy and Finance, Health, Justice, Labour and Social Policies, Agriculture and Forest, Department of International Trade (MED);

and by the representatives of:

the State-Regions Conference; the main national labour unions (CGIL, CISL and UIL); the business associations (Confindustria, Confapi, CNA, Confartigianato); the Italian association of the Chambers of Commerce (Unioncamere); the National Council on Consumers (CNUC); the Italian Bankers' Association (ABI).

The NCP's Advisory Committee has consultative tasks: it schedules its own activities; it proposes surveys to be realised; it examines the specific instances after due investigation by the Secretariat and discuss about them; it gives its opinion about the NCP's activity plan.

The NCP also makes use of external experts or consulting firm, when specific skills are needed.

4. Does the NCP have an oversight body?

Yes No

5. Was the NCP structure modified in the reporting period?

Yes No

6. How does this structure enable the NCP to operate effectively?

The choice to locate the NCP within the Ministry of Economic Development encourages the inclusion of responsible business conduct principles within the national policies for sustainable growth and business competitiveness.

Entrusting a Ministry's General Director with decision-making powers makes the NCP's decisions duly authoritative.

The structure of the Advisory Committee of the NCP, that includes representatives of the relevant Ministries, local institutions, business and labour organisations, allows the NCP to deal effectively with all the issues covered by the Guidelines and to take all relevant stakeholder interests and views into consideration when planning its activities. Moreover, the NCP can avail the structures of the organisations represented in the Advisory Committee in support of the implementation of its action plan.

Lastly, a dedicated Secretariat with its staff, responsible for the day-to-day management, enables the NCP to carry on its activities.

7. Does the NCP have an allocated budget? Yes No

Yes, each year according to the annual budget law.

8. Does the NCP have dedicated staff? Yes No

Besides the General Director, with decision-making powers, the NCP counts on the Secretariat, composed by one manager and three civil servants of the Ministry - two of which are lawyers - in charge of handling the day-to-day management, planning the promotional activities of the Guidelines, receiving the specific instances and making all the needed investigations, answering the questions and giving information on the guidelines and the NCPs.

9. Are changes in the structure or resources available to the NCP contemplated in the near future?

Yes No

10. Does the NCP report within the Government on its activities?

Yes No

The NCP's activities are monitored by means of periodical reports at ministerial and government levels, aimed at verifying the efficiency and efficacy of the action of the public administration. In the annual report to the Parliament the NCP's activity is reported in brief.

B. Information and promotion

11. Does the NCP have a dedicated website or dedicated webpages? Yes No

Yes. See:

<http://pcnitalia.sviluppoeconomico.gov.it/it/>

for the Italian version, and

<http://pcnitalia.sviluppoeconomico.gov.it/en/>

for the English one.

The site provides information on the Guidelines and on the Italian NCP. It also includes a toolkit, i.e. a session where information is organised by four paths, fitted for the four different categories: companies, institutions, stakeholders, citizens. Other sessions are: the one dedicated to the Italian Action Plan on CSR (2012-2014), elaborated by the NCP together with the Ministry of Labour and

Social Policies, according to the Communication 681/2011 of the European Commission, and the one dedicated to the issue of Business and Human Rights and the UN "Protect, Respect and Remedy" Framework. There is also a specific section dedicated to the handling of the instances including procedures and forms for the submission of a case.

Moreover, the members of the Advisory Committee and others NCP's partners are given the opportunity to publish their contributions on the site.

12. Are the 2011 Guidelines available online? Yes No

The website of the Italian NCP, in compliance with the suggestions of the OECD Communication Directorate, provides a link to the Organisation's webpage dedicated to the Guidelines, so all the version offered therein, including the Italian one, are made available.

13. Are the 2011 Guidelines available in print? Yes No

An Italian printed version of the 2011 Guidelines has been realised (5000 copies) and is now distributed by the NCP. It also includes, in the appendix, the English version.

14. Did you develop other products to raise awareness of the Guidelines? Yes No

- 1) An Italian brochure on the Guidelines and the NCP is available in print and online.
- 2) An online Guidance on due diligence in the supply chain (Italian) for SMEs has been developed according to the Guidelines and is available on the NCP's website.
- 3) An online toolkit based on RBC and the Guidelines has been developed together with Centromarca (Italian Association of Industry Brand) for business operators of that sector.
- 4) An online Guidance for SMEs in the jewellery sector to help them manage social and environmental risks in the supply chain adapting to sector/specific international standards such as RJC, to SMEs reality.

(For the awareness products developed before the reporting period, see:

<http://pcnitalia.sviluppoeconomico.gov.it/en/are-you-company/4-ncp-s-tools-for-business>

<http://pcnitalia.sviluppoeconomico.gov.it/en/are-you-company/5-ncp-surveys>)

15. Is your Annual Report available online? Yes No

<http://pcnitalia.sviluppoeconomico.gov.it/en/ncp-s-activities/introduction>

<http://pcnitalia.sviluppoeconomico.gov.it/it/attivita-del-pcn/introduzione>

16. Is your Annual Report available in print? Yes No

17. Does the NCP coordinate with other government activities on responsible business conduct?

Yes No

Due to its experience in responsible business conduct, the NCP, has been called to be a co-actor, together with the Ministry of Labour and Social Affairs, in the definition of the Italian Government 2013-2014 Action Plan on for the implementation of the Communication of the EU Commission COM(2011) 681 on CSR (see also point 20). The Plan has been officially presented on the 16th April 2013. This work also implied a strict cooperation with the members of the NCP Advisory Committee, with other central administrations, and with many territorial authorities (e.g. Regions, Commons, Chamber of Commerce). The Plan includes a section on the OECD Guidelines (see further on).

The NCP is cooperating with the Ministry of Foreign Affairs, in charge for the elaboration of the National Action Plan on Business and Human Rights, upon proposal of the EU Commission (see also point 20).

The NCP also participates in an inter-regional and trans-national programme, involving 15 Italian Region, sponsored by the Veneto and Liguria Regions, to start a process of exchange and mutual learning on best practices between public administrations, to increase the spread of responsible business conduct. In particular, the NCP is coordinating the development of a set of indicators to be used as a guide for businesses and, hopefully, as a criterion of preference in the tenders of public procurement.

For the MoUs signed by the NCP with many regional Authorities see point 20.

18. Does the NCP, together with appropriate state entities (export credits agency, investment state-owned enterprises, overseas investment guarantee and inward investment promotion programs ...), inform prospective investors about the Guidelines and their implementation?

Yes No

INVITALIA the Italian Agency responsible for promoting inward investment is committed to promoting responsible business conduct and to ensuring the application of the Guidelines.

The Italian NCP also cooperates with SACE, the Italian Agency for export credit, that, in its CSR strategy, engaged to promote the Guideline among business operators and stakeholders.

Moreover, the Italian NCP involved SIMEST (the state company for export financial support), and ACE (the Agency promoting outward investments) in its activities, to disseminate the Guidelines among enterprises asking for public financial support.

Together with the Guidelines these agencies are promoting the Risk-awareness tool.

19. If the NCP conducted surveys or collected data documenting enterprises' awareness and use of the Guidelines, such as references in corporate codes of conduct, provide details.

In the reporting period, thanks to a MoU with Confindustria-Federorafi (gold sector firms' association) and RJC (Responsible Jewellery Council) signed in 2012, the NCP carried out a project to raise awareness and education on CSR and the OECD Guidelines among SMEs in the Italian gold jewellery sector. On a sample of 100 Italian jewellery firms (mainly SMEs) a survey was carried out to ascertain the level of knowledge and application of the topics and tools of the CSR and the Guidelines.

The most significant findings of the research are the following:

76% of the business representatives interviewed are aware of Corporate Social Responsibility themes; 67% of the interviewees know the OECD Guidelines; the Code of Ethics (70%) and the RJC Standard (75%) (dedicated to the gold industry) are the most acquainted CSR instruments. 40% of the sample adopt the OECD Guidelines. 40% of the interviewees find that the most significant ethical risk is the one relating to the raw materials procurement. In particular, people are concerned about the gems and precious metals traceability.

20. Does the NCP have a promotional plan on the Guidelines?

Yes No

The NCP fulfills its task of promotion of the Guidelines by means of collaboration with institutions, enterprises and stakeholders. Its activity programme is approved annually by the Advisory Committee. The programme for 2013 is the continuation and expansion of activities already carried out in 2012. In the following the activities of the plan are briefly reported.

Communication and Promotion: new web site and numerous events for the promotion of the

Guidelines (see Below).

Awareness raising at regional level: through MoUs with the Regions. In the reporting period two new MoUs have been signed with the Veneto and Tuscany Regions. The MoUs provide for activities related to the promotion of the Guidelines in the supply chain and among economic sectors and stakeholders, through meetings focused on the identification of the major areas of risk and on the resulting responsible behavior expected.

Tools for enterprises: these tools due to the economic structure in Italy are mainly oriented to SMEs and supply chains issues. On the basis of the Guidance for Due Diligence in the Supply Chain already elaborated, the NCP worked to develop further sector specific guidances (already published for jewellery, to be published on steel industry and textile). These guidances are designed on the specific characteristic of the Italian companies (size, de-localisation policies, supply chain relations).

Supply side interventions: A MoU with ABI (Association of Italian Bankers) and Confindustria (Association of Italian Enterprises) is ongoing to encourage the consideration of CSR conduct as an additional element of the overall assessment of the credit risk of companies.

International activities: beside the collaboration with the Ministry of Foreign Affairs and teh ECAs. the NCP started a project with the OECD for the "Promotion of Responsible Business Conduct and the OECD Guidelines for Multinational Enterprises in Myanmar".

In addition to purely promotional tasks, the NCP also pledges to impact on the political, regulatory and institutional framework to make it more conducive to the adoption of the Guidelines and RBC: After coordinating the development of the 2012-2014 National Action Plan on CSR for the EU, the NCP will contribute to its implementation, primarily with reference to the Guidelines, but also to spread widely the Guiding Principles in the activities of other procedures and institutions.

In particular, Objective E. includes a chapter highlighting the importance of diffusing the OECD Guidelines as a CSR primary tool in the global context.

Again, the NCP collaborates with the Ministry of Foreign Affairs for the preparation of the National Action Plan on Business and Human Rights. To this aim and in compliance with Chapter IV of the 2011 Guidelines the NCP, asked the University Sant'Anna of Pisa to carry out a study on the national institutional, regulatory and policy framework on businesses and Human rights protection. The study covers the fields of corporate law and securities markets, transparency and accountability, public contracts, state-owned enterprises, foreign direct investment and export credit, economic co-operation development, rights of the child, gender issues, freedom of religious expression in the workplace, irregular migrant workers, protection of the environment, access to state courts and non-judicial remedies.

21. Did the NCP organise any event to promote the Guidelines and their implementation procedures?

Yes No

Title

OECD Guidelines: implications for the territory and for the local development policies

Date

21 Sep 2012

Place

Campobasso (Molise, Italy)

"CSR in the framework of the OECD Guidelines: implications for the territory and for the local development policies"

Further details	"CSR in the framework of the OECD Guidelines: implications for the territory and for the local development policies" The seminar was organised in partnership with Sviluppo Italia Molise (inhouse agency for regional developmen) and Regione Molise. Participating entities: Isernia Chamber of Commerce, University of Molise.
Title	OECD Guidelines: implications for the territory and for the local development policies
Date	9 Nov 2012
Place	Pescara (Abruzzo, Italy)
Further details	"CSR in the framework of the OECD Guidelines: implications for the territory and for the local development policies" The seminar was organised in partnership with Abruzzo Sviluppo S.p.A.(inhouse agency for regional development). Participating entities and stakeholders: CdO Abruzzo e Molise, Associazione Anffas Onlus (NGO), Associazione RED 7 novembre Onlus (NGO).
Title	OECD Guidelines: implications for the territory and for the local development policies
Date	6 Dec 2012
Place	Naples (Campania, Italy)
Further details	"CSR in the framework of the OECD Guidelines: implications for the territory and for the local development policies" The seminar was organised in partnership with Unione Industriali Napoli, Regione Campania and Sviluppo Campania (inhouse agency for regional development). Participating entities and stakeholders: Pricewaterhousecoopers, Calzaturificio Mangoni, Consorzio Sintesi, CISL Campania (labour union).
Title	OECD Guidelines: implications for the territory and for the local development policies
Date	9 May 2013
Place	Lamezia Terme (Calabria, Italy)
Further details	"CSR in the framework of the OECD Guidelines: implications for the territory and for the local development policies" The seminar was organised in partnership with CalabriaInnova (project for regional development). Participating entities: Ecologia Oggi S.p.A., Ecoplan S.r.l., Federazione Antiracket Italiana, Banca Popolare Etica (bank).
Title	The corporate social responsibility - Focus and debate on regional initiatives in Puglia
Date	25 Jan 2013
Place	Modugno (Puglia, Italy)

Further details	The seminar was organised in partnership with Regione Puglia and Puglia Sviluppo S.p.A. (inhouse agency for regional development) Participating entities and stakeholders: Confidi Puglia (Guarantee Fund), UIL Puglia (labour union), Confindustria Puglia (business association).
Title	Presentation of the National Action Plan on CSR 2012-14
Date	16 Apr 2013
Place	Rome
Further details	Event organised together with the Ministry of Labour and Social Policies. Speakers included the Director General for Industrial Policy and Competitiveness of the MED (head of the NCP) and the Director General for the Third Sector and Social Organisations of the Ministry of Labour and Social Policy.
Title	Mediterranean Exhibition of the Shared Social Responsibility
Date	5 Apr 2013
Place	Naples (Campania, Italy)
Further details	NCP's stand with the distribution of the printed Guidelines and brochures on the Guidelines. Two presentations of the NCP at seminars organised with the Exhibition on the Guidelines and the due diligence in the supply chain.

22. Did the NCP participate in any event organised by stakeholders or other entities to promote the Guidelines and their implementation procedures?

Yes No

Title	The Guidelines and the chapter on taxation
Date	26 Sep 2012
Place	Rome
Further details	A meeting took place at the Confindustria - Italian Industry Association's house with its international to illustrate the Guidelines' provision on taxation and the functioning of the specific instances mechanism in this matter, on the ground of some cases treated by other NCPs.
Title	Presentation of the "Charter of CSR", by Osservatorio Socialis
Date	October 2012
Place	Chamber of Deputies - Rome
Further details	Intervention of the NCP

Title	Responsible Jewellery Council's Annual General Meeting
Date	23 May 2013
Place	Milan (Lombardy, Italy)
Further details	Industry leaders gathered to discuss responsible business practices and the importance of the RJC Certification System.
Title	Ist Forum Consumer Responsibility
Date	15 Mar 2013
Place	Rome
Further details	"From CSR to CSR towards the consumer - best practices and strategies for the future" The Forum was organised on the occasion of the European Consumer Day, by Fondazione Consumo Sostenibile, the CNCU Consumers' Associations, Lega Consumatori, Codici, Casa del Consumatore, ACU, in collaboration with the European Commission, the European Parliament, the University of Venice "Ca 'Foscari" University of Rome "Roma Tre" and CSR Manager.
Title	Rules & Responsibilities: together for social cohesion.
Date	23 Apr 2013
Place	Milan (Lombardy, Italy)
Further details	Meeting organised by Fondazione Sodalitas (member of CSR Europe), the organisation promoted by Assolombarda, the largest regional business association to build a bridge between business and society. The event discussed the impact of the economic crisis that makes it essential a thorough review of the tools needed to achieve social cohesion in the country.
Title	Methodologies and practices to promote social responsibility in SMEs. Intl. benchmarking study
Date	27 May 2013
Place	Bologna (Emilia-Romagna, Italy)
Further details	As part of the DESUR international project for the uptake of CSR best practices
Title	Social Responsibility and traceability in the field of Jewelry
Date	15 Oct 2012
Place	Chamber of Commerce of Milan (Lombardy, Italy)
Further details	"Social Responsibility and traceability in the field of Jewelry: innovative tools and international evidence" Event organised in the framework of the MoU signed by the Ministry of Economic Development, by Confindustria-Federorafi and RJC (Responsible Jewellery Council) to assist in the promotion of social, environmental and labour good practices of the Italian jewellery sector.

Title	Social responsibility in the gold sector. Ethics and sustainability of the supply chain
Date	12 Jul 2012
Place	Chamber of Commerce of Arezzo (Tuscany, Italy)
Further details	On the occasion of the presentation of the TF traceability system promoted by Unioncamere and the Italian Chambers of Commerce.
Title	Enterprise and Sustainable Innovation: we accept the challenge!
Date	2 Jul 2012
Place	Treviso (Veneto, Italy)
Further details	Event promoted by the Veneto Region and Unioncamere Veneto.
Title	CSR Multi-stakeholder Forum
Date	8 Jun 2012
Place	Venice (Veneto, Italy)
Further details	Event promoted by the Veneto Region in collaboration with Unioncamere Veneto
Title	LabGov, the Laboratory for the Governance of the Common Good
Date	10 May 2013
Place	Rome, LUISS University
Further details	Intervention of the NCP in the event of presentation of the outcomes of LabGov, a project with the aim to create a new link between citizens, businesses and government, based on the administration of shared resources that each of these subjects can put in place in the public interest, giving rise to a real economy of the common good.
Title	The Dimension of Labour in Corporate Social Responsibility
Date	22 May 2013
Place	ILO office, Rome
Further details	Intervention of the NCP in the Meeting organised by ILO on the tripartite declaration with the participation of trade unions, business associations and public administration

23. What use has been made of embassies, notably in emerging markets and other non-adhering countries, for raising awareness and promoting the Guidelines?

The Guidelines are published on the Ministry of Foreign Affairs website and the latter is engaged in promoting the Guidelines through the Italian Embassies. The NCP is collaborating with the Embassy in Yangon on the Myanmar project (see above).

24. Does the NCP have a direct relationship with OECD partner organisations and/or other leading responsible business conduct instruments:

ILO?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
UN Global Compact and its local networks?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
UN Office of the High Commissioner on Human Rights?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
National Institution for the Protection and Promotion of Human Rights?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Global Reporting Initiative?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
ISO26000?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Other	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

The NCP participated in the NCP in the UN Forum on Business and Human Rights - Geneva, 4-5 December 2012 and had further contacts with the UN WG.

The NCP is member of UNI, the body responsible for ISO 26000 in Italy.

The NCP is constantly in touch with the Italian Network of the Global Compact.

The NCP is institutional partner of the ILO Office in Rome.

The NCP participates to EU meetings and activities on CSR in the framework of the National Action Plan on CSR and of the National Action Plan on Business and Human Rights.

25. Does the NCP or another government agency promote the OECD Risk Awareness Tool for Multinational Enterprises in Weak Governance Zones?

Yes No

INVITALIA, the Italian Agency responsible for promoting inward investment, SACE, the Italian Agency for export credit, SIMEST the State's Company for export financial support and ACE, the Agency promoting outward investments, are committed to promoting the Risk-awareness tool together with the Guidelines.

26. Does the NCP or another government agency promote the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High Risk Areas?

Yes No

In its promotional activities the NCP pays great importance to the Guidance.

The NCP also signed a MoU with the Responsible Jewellery Council and Federorafi (Italian business association in the jewellery sector) to promote the Guidelines and the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High Risk Areas- supplement gold.

27. Were enquiries received on the Guidelines and their implementation procedures

- | | | |
|---------------------------------------------|-----------------------------------------|----------------------------------------|
| From other NCPs? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| From the business community? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| From labour organisations? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| From non-governmental organisations? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| From governments of non-adhering countries? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Other | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |

In particular, the Italian NCP received a request of information from the Israeli NCP, interested in the researches and guidances it had realised and from the US NCP, interested in the functioning of the Advisory Committee. Moreover, the US NCP contacted the Italian NCP to coordinate about an instance submitted to both the NCPs.

A meeting at the Confindustria (Italian Industry Association) took place to illustrate the Guidelines' provision on taxation and the functioning of the specific instances mechanism, some cases treated by other NCPs were examined. An NGO asked for a clarification on the competences of National NCP on cases abroad and on the procedures for collaboration among NCPs.

More than once, graduating students asked for information on the NCP and the Guidelines.

C. Proactive agenda

In accordance with the Investment Committee's proactive agenda, NCPs should maintain regular contact, including meetings, with social partners and other stakeholders in order to: a) consider new developments and emerging practices concerning responsible business conduct; b) support the positive contributions enterprises can make to identify and respond to risks of adverse impacts associated with particular products, regions, sectors or industries

28. Did the NCP identify new emerging challenges for enterprises, or engage in any related activities?

- Yes No

A major challenge that the NCP is addressing is how to implement the Guidelines in the supply chain; this is an issue not only for multinationals but also for SMEs being part of global supply chains: indeed, whereas large multinationals are bound to attain new standards, they have a strong impact on the strategies that SMEs, in their quality of suppliers, should adopt.

Moreover, the growing importance of the so-called "pocket multinationals" and of all the phenomena that lead SMEs to act "in person" in the international markets should be considered.

Many of these challenges could also be addressed by making recourse to new forms of SMEs' networking.

D. Co-operation and peer learning

In addition to contributing to the Committee's work to enhance the effectiveness of the Guidelines, NCPs will engage in joint peer learning activities. In particular, they are encouraged to engage in horizontal, thematic peer reviews and voluntary NCP peer evaluations. Such peer learning can be carried out through meetings at the OECD or through direct co-operation between NCPs.

29. Did the NCP engage in direct co-operation with other NCPs? Yes No

It had contacts with the US NCP to manage a specific instance submitted to both NCPs.

30. Is the NCP interested in volunteering for a peer evaluation? Yes No

31. Is the NCP interested in being part of the team conducting a voluntary peer evaluation? Yes No

E. Specific instances

32. Did the NCP develop procedures for handling specific instances? Yes No

- are they available online? Yes No

Italian: <http://pcnitalia.sviluppoeconomico.gov.it/it/come-gestiamo-le-istanze>

English: <http://pcnitalia.sviluppoeconomico.gov.it/en/how-we-manage-instances>

- in which language/s ? Italian and English

- do procedures take into account the 2011 Procedural Guidance? Yes No

33. How many new specific instances did the NCP receive in the reporting period?

34. Do you have any updates on specific instances that were reported and not concluded in the previous reporting period?

Yes No

Title	FIOM-CGIL (Labour Union) versus Eaton s.r.l. (Automotive) - Italy - Received on February 24, 2011
Status	Concluded
	The complainant blamed EATON s.r.l. for closing down the plant of Massa (town of Tuscany) and starting the lay-off procedure, allegedly in violation of the recommendations of the OECD Guidelines on "Employment and Industrial Relations" (Guidelines, 2000 ed., chap. IV).

Summary	By virtue of an agreement reached by the parties in the course of a court parallel proceedings, the complainant waived the specific instance. Nevertheless, since some secondary reasons for conflict still remained between the parties, the NCP continued to offer its good offices. Finally it issued the final statement, recommending that the parties work together in good faith to the best solution of the case and that, in the future, Eaton s.r.l. strive for the highest involvement of workers whenever a major organisational change is under consideration.
Link	http://pcnitalia.sviluppoeconomico.gov.it/en/how-we-manage-instances

F. Useful experiences and future work

35. Provide any other information on the nature and results of NCP activities during this implementation cycle of the updated Guidelines, including on any useful experiences and/or difficulties encountered in carrying out the duties of the NCP.

36. Based on your recent activities, what issues might deserve particular attention during the 2013-2014 implementation cycle of the OECD Guidelines?

We believe that the issue of human rights and the one of due diligence in the supply chain, and mainly the close link between them should be addressed.

NCP CONTACT INFORMATION

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